

# Gearing Up For Your Transitions

# **DART Transportation**

The State DART Transportation website information is in the process of being updated at the time of the DelAWARE DisABILITIES HUB website launch. This is the information we have available to us. Our site will be updated as DART's updates are finished.

#### **DART**

DART has a variety of services available throughout the State of Delaware. For additional information visit DART's website at <a href="https://www.dartfirststate.com">www.dartfirststate.com</a>

BUS – Fixed route buses travel along a specific route with vehicles stopping to pick up and deliver
passengers to specific locations; each fixed-route trip serves the same origins and destinations

DARTCards can be purchased from any DART First State transportation store, fare card outlet, online and by mail or phone from DART First State. For more information on how and where to purchase DARTCards, call 800.652.DART(3278). A DARTCard can be used statewide on all bus services except paratransit demand response.

DARTCards are used just like cash, and cannot be replaced or refunded by DART First State if lost, altered, stolen, or misplaced.

A DARTCard can be used to purchase a daily pass on the bus, or to pay on a per ride basis. If you ride more than 2 buses per day, purchasing a daily pass is your best value. When buying a daily pass on the bus, inform the driver prior to inserting your DARTCard into the farebox. A Daily Pass is not transferable to another person.

Paratransit – The Americans with Disabilities Act (ADA) requires that disabled individuals be
guaranteed the same level of transportation services as non-disabled persons. DART Paratransit You
can get eligibility and application information by visiting our <u>Paratransit Services</u> section on our website.
If you have further questions you can contact our Eligibility Section at 800.652.3278, Option 3.

## Paratransit Service is not available on the following holidays:

New Year's Day Memorial Day\* Independence Day\* Labor Day\* Thanksgiving Day Christmas Day

\*Paratransit Service is available on these holidays if the Resort Transit Service is operation in the area and during the hours where Resort Service is operating.

## **How to Apply for Paratransit**

- 1. Request an application from DART First State by calling 800.553.3278 or print the <u>Paratransit</u> Application and fill out the form.
- 2. Read the application and fill out Part A.
- 3. If you are 65 years of age or older and do not have a disability, please complete Part A only and send us verification of your age (copy of your driver's license, birth certificate, etc.).
- 4 .If you have a disability, bring or send the application (Part A and B) to your health care professional and have them complete Part B. Both Part A and Part B must be completed for your application to be considered.
- 5. Mail your completed application to:
   DART First State ADA Eligibility
   900 Public Safety Blvd
   Dover, DE 19901
   or fax to our Dover office at 302.760.2932

**Getting Tickets** - <a href="http://www.dartfirststate.com/dartcard/index.shtml">http://www.dartfirststate.com/dartcard/index.shtml</a>. If you have any questions about your order and to check on its fulfillment, please call DART at 302.576.6124

#### **Cancellations**

When taking a ride on a DART bus it is important to cancel your trip if you no longer need to make your trip. You can Call a DART Reservations at 1-800-553- DART (3278).

Information Gathered from DART website